

GAURAV SHARMA

Senior Engineer – Identity & Access Management (IAM)

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PROFESSIONAL SUMMARY

Senior Engineer – Identity & Access Management (IAM) with 7+ years of experience in SSO and enterprise access control.

Hands-on expertise in Okta, OneLogin, and Ping Identity, with strong experience in SAML/OIDC integrations, MFA, RBAC, and access governance across Google Workspace and Microsoft 365.

Microsoft Certified (SC-300, SC-900), SailPoint IdentityNow Certified (Professional & Leader), and AWS Certified Solutions Architect, currently preparing for AZ-500 to strengthen cloud security expertise.

SKILLS

Identity & Access Management (IAM)	Single Sign-On (SSO)
Role-Based Access Control (RBAC)	SAML 2.0
OpenID Connect (OIDC)	OneLogin
Okta	SailPoint IdentityNow (ISC)
Azure AD (Microsoft Entra ID)	Google Workspace Administration
Microsoft 365 Administration	Certification Campaigns
Jira Service Management (JSM)	Google Cloud Projects(GCP)

WORK HISTORY

Senior Engineer | Priority Technology Holdings - Chandigarh, India *11/2019 - Current*

- Managed enterprise Identity and Access Management (IAM) platforms including Okta, OneLogin, and Ping Identity for 1200+ users.
- Led the implementation and organization-wide rollout of OneLogin as the centralized IAM platform, onboarding users and applications through a phased approach.
- Integrated 15+ enterprise applications using SAML 2.0 and OIDC-based Single Sign-On (SSO), improving authentication efficiency and user experience.
- Configured and enforced Multi-Factor Authentication (MFA) and access policies to strengthen security and reduce unauthorized access risks.
- Designed and maintained role-based access control (RBAC) models to enforce least-privilege access across systems.

- Administered Google Workspace and Microsoft 365 environments, including user provisioning, access control, and security configurations.
- Implemented data access restrictions and sharing controls to prevent unauthorized external data exposure.
- Automated IAM and operational tasks using scripting, improving efficiency and reducing manual effort.
- Managed access requests via Jira Service Management (JSM), ensuring proper approval workflows and compliance with access policies.
- Troubleshoot authentication, SSO, and access-related issues, minimizing downtime and improving user login success rates.
- Monitored authentication logs and security events using Splunk to identify and resolve anomalies.
- Collaborated with cross-functional teams and application owners to onboard new applications and ensure secure access integration.
- Led and mentored junior team members, providing guidance on IAM processes, troubleshooting, and daily operations.
- Acted as a primary point of contact for IAM-related issues, ensuring smooth operations and timely resolution of critical access incidents.

Network Support Executive | DVOIS Convergent Communication - Chandigarh, India

- Supported enterprise network infrastructure including routers, switches, and access points, ensuring high availability and performance. *09/2017 - 11/2019*
- Managed AAA (Authentication, Authorization, Accounting) systems, gaining foundational experience in access control and network security.
- Troubleshoot connectivity and authentication issues, improving system uptime and user experience.
- Monitored network performance and responded to incidents in a 24/7 support environment.
- Led and coordinated with a team of engineers across multiple sites, ensuring smooth operations and issue resolution.

EDUCATION

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| Mewar University, India - Chittaurgarh, India | <i>08/2021</i> |
| Bachelor of Computer Applications: Computer Engineering | |
| Rayat Bahra University - Rupnagar, India | <i>08/2017</i> |
| Diploma in Computer Science & Engineering: Computer Engineering | |

ACCOMPLISHMENTS

- Received 5+ Kudos awards for consistent performance, ownership, and team support.
- Awarded Spot Recognition for successfully contributing to IAM initiatives, including SSO implementation and access management improvements.

- Recognized by leadership for proactively resolving critical access issues and ensuring smooth IAM operations.

CERTIFICATIONS

AWS Certified Solutions Architect – Associate (SAA)	05/2022
Microsoft Certified: Security, Compliance, and Identity Fundamentals (SC-900)	02/2026
Microsoft Certified: Identity and Access Administrator Associate (SC-300)	03/2026
SailPoint Certified IdentityNow Engineer (Leader)	04/2026
SailPoint Certified IdentityNow Engineer (Professional)	05/2026
Microsoft Azure Security Engineer Associate (AZ-500) – In Progress	06/2026